

## COVID-19 PROTOCOLS - UPDATED MARCH 15, 2021

Your health is absolutely our top priority and we want nothing more than to flatten the curve, beat this virus, and get society back to normal. We have implemented numerous new and enhanced changes to the ways that we operate in order to be fully compliant with the Provincial Health Officer's Orders and to keep our golfers and our staff safe.

### **We can't do this alone.**

Everyone is responsible for preventing the spread of the COVID-19 virus. Below are the measures we are diligently taking to keep our facilities safe, as well as our expectations for golfers using our facilities.

- Stay at home if you have any symptoms of COVID-19.
- Stay at home if someone in your household has symptoms of COVID-19.
- Stay at home if you have traveled within the last 14 days.
- Practice physical distancing by staying a minimum of 6 ft away from all other people, including those in your golf group especially when exiting the 18<sup>th</sup> green and teeing off hole #1.
- Practice coughing and sneezing etiquette.
- Do not shake hands or high five.

### **On the Golf Course:**

- Please arrive no more than 30 minutes before your tee times, once at the golf course, have one person from your group proceed to the Golf Shop to check in.
- You will be asked to provide the names of all players in your group.
- The driving range is open for golfers with a tee time. Golf balls and baskets are sanitized. Social distancing must be maintained.
- The putting green is open for the group on deck.
- Power carts and pull carts are available and are sanitized after each use.
- Wait for the group ahead to leave the tee box, then proceed to the tee box while maintaining social spacing throughout the round.
- Keep your pull carts off putting greens fringes and stay away from roped areas.
- Fix your divots and ball marks.
- Flags must remain in place and golfers must not contact the pin or cup.
- All rakes and ball washers must be removed from the course. Please smooth bunker sand with your foot before leaving the bunker.
- Maintain physical distancing while walking down the fairway and on the greens.
- No high fives or handshakes at the end of your round.
- Please follow all directional signage and the information provided by our staff.

## At the Concession and Patio:

- Please follow distance guidelines and keep 2 meters apart if waiting to order.
- The current Menu can be found taped to the wall of the concession (on both sides of the window) or on the website under Dining.
- Payment is member charge or credit/ debit only. No cash please.
- All food is served in take-out containers.
- Cutlery, condiments and other service items will be provided for single use.
- Only sit at tables that have been cleaned as indicated by the green sign.
- When at your table you must be able to maintain a distance of two metres from other patrons, unless they are in your party. No standing and mingling between parties and tables is allowed.
- No moving of tables and chairs is allowed.
- When ready to leave your table please turn the sign over to red so that it can be cleaned and sanitized for the next guests.
- **Please limit time spent on the patio when busy and give the opportunity for everyone to experience an après-golf drink and snacks.**
- No outside alcohol permitted anywhere on the club' grounds particularly in the parking lot.

## Washrooms and Locker Rooms:

- Some facilities (stalls, sinks) remain closed to allow for physical distancing.
- Follow all signage and distance guidelines and keep 2 meters apart if waiting.
- Wash your hands often with soap and water for 20 seconds.

## Member Club Storage:

- Staff will have easy access to gloves and sanitizing wipes, and are required to stay home if they are unwell or symptomatic.
- Staff will pull clubs by the bag handle and wipe down handle when placing for member pick up.
- Bags will be placed on distanced marked spots.
- Members will have easy access to gloves and sanitizing wipes, and are required to stay home if they are unwell or symptomatic.
- Members are encouraged to wipe your own bag when picking up.
- Members must pick up their bag and leave the area to make room for others.
- When bags are returned staff will wipe bag handle before returning to storage. Clubs will NOT be cleaned.

We are determined to do whatever necessary to keep our golf course open. We have increased sanitation in public spaces and commonly touched areas. We require our members, guests and public to follow all the measures put in place. We are monitoring the daily situation and disciplinary action will be taken or golfers asked to leave the facility if rules are not being followed.

**Enjoy your day and be safe!**